



SMARTworks EffectiveWorkflow

Automate the Design and Maintenance of Forms and Content

Historically, Forms Committees employed manual, paper-based processes to administer the development and approval of forms and to manage the changes and version updates to those documents and content. The proliferation of electronic health records (EHRs) has placed increased demands for accelerated turn-around time and improved accuracy on a process that may entail fixed resources.

Taylor Healthcare's SMARTworks EffectiveWorkflow addresses this challenge with a flexible, web-based technology which automates a traditionally manual process. EffectiveWorkflow allows for the management of an organization's clinical, administrative and departmental content—paper or electronic—with an easy-to-use, intuitive system requiring no additional hardware and minimal IT support.

EffectiveWorkflow assists the organization with:

- Establishing a clearly-defined workflow process.
- Identifying exact roles and content approval matrix.
- Defining the form and content design, change and approval workflows.
- Accelerating document and content turnaround via the delineation of multiple process owners.
- Creating a system that ensures compliance with the organization's policy for clinical content creation and change management.
- Supports DNV GL NIAHO® and ISO 9001 standards.

“Communication among healthcare team members influences the quality of working relationships, job satisfaction and profoundly impacts patient safety.”

— Institute for Healthcare Communication,
Impact of Communication in Healthcare

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Be it documents that must remain paper-based, set content for HIS entry screens, or order sets that now reside in the EHR; the need to manage a healthcare organization's clinical and administrative content is more complex and demanding than ever. Taylor Healthcare, the leader in the standardization and management of healthcare information, offers a state-of-the-art tool to address an organization's most critical process.

Focus on delivering documentation that enhances care in a sustainable manner:

Predefined Members: Establish roles and approval hierarchy. Maintain user groups and rosters.

Predefined Processes: Define processes to be automated and seamlessly completed.

Workflow Efficiency: Email routing of tasks and assignment reminders to members. Users remain continuously engaged. Process visibility to all members and requesters.

Media Neutral: Manage all of an organization's documentation regardless of the type of media—support content ranging from printed brochures to electronic order sets.

Flexibility: Users can be added at any time and roles modified as required. Accessible via the web by any workstation—no special hardware or device-specific software is required.

